Exhibit 1

Foster Transcript Excerpts

UNITED STATES DISTRICT COURT DISTRICT OF MASSACHUSETTS

SCANSOFT, INC.,

Plaintiff,

v.

C.A. No. 04-10353-PBS

VOICE SIGNAL

TECHNOLOGIES, INC.,

LAURENCE S. GILLICK,

ROBERT S. ROTH,

JONATHAN P. YAMRON,

and MANFRED G. GRABHERR,

Defendants.

)

Defendants.

DEPOSITION OF PETER J. FOSTER, a witness called by and on behalf of the Defendants, taken pursuant to the applicable provisions of the Federal Rules of Civil Procedure, before Dana Ulrich Welch, CSR, Registered Professional Reporter, and Notary Public, in and for the Commonwealth of Massachusetts, at the offices of Choate, Hall & Stewart, 53 State Street, Boston, Massachusetts, commencing at 10:13 a.m.

Job No.: 2196

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1	APPEARANCES:	
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1	PROCEEDINGS
2	(The Texas driver's license number as
3	identification of the deponent was noted for the
4	record.)
5	WHEREUPON,
6	PETER J. FOSTER,
7	having duly sworn or affirmed that his testimony
8	would be the truth, the whole truth, and nothing but
9	the truth, testified as follows:
10	. DIRECT EXAMINATION
11	BY MS. COLUMBIA:
12	Q. Good morning, Mr. Foster. My name is Sarah
13	Columbia. I'm here with my colleague, Paul Bonanno.
14	We represent Voice Systems Technology in a lawsuit
15	between Voice Systems Technologies and ScanSoft.
16	Are you familiar generally with that lawsuit or the
17	fact of that lawsuit?
18	A. Fact of that lawsuit.
19	Q. Have you ever had your deposition taken
20	before, sir?
21	A. Yes.
22	Q. Was it in a commercial litigation context;
23	that is, a lawsuit between businesses or some other
24	context?
ŀ	

Page 10 Control Systems. Is it fair, based upon your 1 testimony, that other than during the time you were 2 3 at Voice Control Systems, you were not involved professionally with speech recognition technology? 4 No. Because of Philips, but --5 Quite right. Because there's a stretch at 6 Q. 7 the end of Voice Control Systems when you were at 8 Philips Speech. So if I change my question to say other 9 than the stretch from 1985 through the end of 2000, 10 11 that included both Voice Control Systems and Philips 12 Speech Systems, that with the exception of those 13 years, your professional involvement did not involve 14 speech recognition technology? 15 Α. That's right. Were you one of the founders of Voice 16 Q. 17 Control Systems? 18 Α. No. When was Voice Control Systems founded; do 19 0. 20 you know? 21 Α. No. 22 What caused you to go to work there? Q. 23 A business acquaintance through the U.S. Α. 24 Tel period made an investment in the company and

- 1 recruited me to run the company.
- 2 O. And so what was your job there or what were
- 3 your jobs over the period of time with Voice Control
- 4 Systems?
- 5 A. CEO or an equivalent. When I first joined
- 6 the company, it was a partnership.
- 7 Q. Okay. And roughly what was the size of the
- 8 company when you first joined in 1985?
- 9 A. 17 beople, give or take.
- 10 Q. Was Mr. Schalk already with Voice Control
- 11 Systems when you joined in 1985?
- 12 A. Dr. Schalk was there.
- 13 O. Pardon me. Dr. Schalk. And is it Mr.
- 14 Bareis or Dr. Bareis or Bareis?
- 15 A. At the time, it was Mr. Bareis.
- 16 Q. Okay.
- 17 A. I'm not sure at this stage. He may have
- 18 gotten his -- I don't remember.
- 19 Q. Okay. Was he at the company when you
- 20 joined?
- 21 A. No.
- 22 O. When did he come on board?
- 23 A. I don't remember:
- 24 Q. And describe for me, if you would, and

Page 12 please, if it changed over time, tell me how it 1 changed, what your responsibilities and role were at 2 3 Voice Control Systems from 1985 through 1999? That's a hard question. 4 Α. Well, we can break it down, if that's 5 easier. 6 7 Well, in this way. In a small company, as Α. 8 CEO, I was responsible for everything from turning 9 the lights on in the morning to making the coffee, you know, to the partnership agreements. 10 11 Q. Uh-huh. But in general, I was responsible for the 12 Α. 13 strategy of the company; funding the company; making payroll; managing the board; I mean, literally soup 14 15 to nuts. And in that sense, it didn't change, even during my entire tenure. 16 17 Okav. When you first joined, was there a 18 board? 19 Again, it was a partnership. Α.

- 20 Q. Okay.
- 21 A. But we had a group of people that
- 22 functioned as a board because the intent was to
- 23 become -- you know, to incorporate.
- 24 O. Yes.

- 1 dialing in a wireless environment.
- 2 Q. What was your contribution to the overall
- 3 invention, understanding that it had many
- 4 subinventions to it.
- 5 A. I don't remember the whole -- I'm sure
- 6 there's various aspects of it. But remembering that
- 7 this was, you know, 13, 15 years ago. Starting with
- 8 let's go after this market. Determining the
- 9 requirements; you know, in advance of the invention.
- 10 In other words, what are you trying to do. A lot of
- 11 the human factors; a lot of the telecommunications
- 12 strategy and overall systems design; the testing,
- 13 some of the testing for it; what are the -- maybe
- 14 that's requirements. But you know, when is it
- 15 successful; when is it not successful.
- 16 Boy, just little bits and pieces. Things
- 17 as simple as timers; where does one set timers. I
- 18 had a lot of experience in telecommunications and so
- 19 brought that expertise to the situation, a lot of
- 20 experience with phones and switching systems.
- 21 So I mean, the three of us were, it wasn't
- 22 you just do this and you just do this and me just do
- 23 that. I mean, we had primaries. Tom, Dr. Schalk
- 24 was primarily responsible for the speech

Page 24 recognition, but he also contributed heavily and in 1 some cases lead to the -- lead contributor to the 2 3 human factors. Mr. Bareis also had switching experience from a previous career and 4 telecommunications experience and he was primarily 5 in the hardware development. 6 7 But we would meet and collaborate on -- on, you know, as a committee on most -- on where these 8 9 things came together. And actually, critiqued is 10 probably too strong a word, but looked for holes in 11 the areas where someone else had the prime 12 responsibility. So it was a pretty good 13 collaboration. Okay. When did Mr. Bareis join the 14 0. 15 company? I don't remember. 16 Α. I may have asked you that. 17 Ο. 18 Α. After me. 19 Q. Sorry. 20 Α. Yeah. When approximately did the three of you 21 Q. 22 begin this collaborative process which resulted in 23 the invention that's described in this family of 24 patents?

Page 25 I don't really remember. 1 Α. 2 Do you remember if I -- the first patent 0. 3 application was filed in April of 1992. Can you 4 tell me, we started two years before that, five 5 years before that? I assume it's a number of years to develop this technology, but I may be wrong. 6 7 Yeah, this invention -- let me answer it Α. 8 this way: We got together with patent counsel and 9 learned about patents because none of us were 10 experts in it. And had to go through, jump through 11 some steps with the patent attorney to determine what inventions were not accomplished prior or, you 12 13 know, too early in the process. I don't even 14 remember how long that was. I think it was a year. 15 I might be wrong. But we went through things like we had to 16 17

But we went through things like we had to produce marketing documents to show him of all our products and -- maybe not all of them, but anything relevant, you know, so that we could sort of bound this and determine where we could start with the invention.

It was my opinion we had patentable

technology of other ilks, other inventions, let's

say, that we chose not to patent earlier. So

- 1 there's this continuum of what we're doing.
- 2 But it centers around the inventions that
- 3 we made that went into the McCaw cellular voice
- 4 dialing system; that was the trigger that caused us
- 5 to say, well, this stuff is now getting out. That
- 6 was a commercial product, you know, something that
- 7 the average person I think would think is
- 8 commercial. We sold it. They put it into general
- 9 use among their wireless customers in Dallas, Texas.
- 10 Q. Okay.
- 11 A. So we, you know, we thought we'd patent it.
- 12 We went back and looked at any number of inventions
- 13 that we had, figured out the ones that were possible
- or let's say, the aspects of this that were possible
- 15 to protect with patent, with a patent law and dealt
- 16 with those in these patents. And the core of it is,
- 17 you know, voice dialing in this wireless
- 18 environment.
- 19 Q. Okay. And the patent counsel that you
- 20 referred to, was that Mr. Judson at the time?
- 21 A. David Judson, yes.
- 22 Q. Putting aside -- we'll get back to the
- 23 materials you've collected up for your patent
- 24 counsel. So putting those aside and focusing

Page 27 instead on the collaborative work that you did in 1 2 advance of that to develop the invention itself, 3 were there lab notebooks or meeting notes or 4 engineering notes or anything of that sort created 5 contemporaneous with that work? 6 You know, I just don't remember. I didn't. Α. 7 But my personality is such that I don't like to 8 write a lot of stuff down. I'm more of a sales guy, So I don't remember any. 9 in that aspect of things. 10 0. Okay. 11 And I know I didn't do anything, for sure. One of the things you said when I 12 Q. Okay. 13 asked what your role was in the development of the 14 inventions that are described in this family of 15 patents was that you -- I'm trying to think how you 16 So I may not use the right words, but that said it. 17 you were responsible for sort of seeing this market 18 opportunity or seeing it as a market that Voice 19 Control Systems wanted to try to be in. Is that 20 fair? 21 Α. Yes. And I take it from your earlier testimony, 22 Q. 23 you would have been the guy who approved putting 24 resources into developing this technology, correct?

- 1 and VCS, part. I had to help them figure out how
- 2 much they would charge because they didn't know much
- 3 about the development side.
- 4 Q. Gotcha. Okay.
- 5 A. So we worked very closely. It was in our
- 6 best interest for them to be successful. They were
- 7 -- I think they were the only distributor we had.
- 8 I'm almost certain. And -- does it have a picture?
- 9 Q. There's a picture on the front cover of the
- 10 unit.
- 11 A. Oh, yeah, okay. Good. This voice dialer
- 12 was this piece in the middle here.
- Q. Okay. Could you do me a favor, Mr. Foster,
- 14 since this is not very visual, just put a circle
- 15 with this blue pen on Exhibit 5 around the piece
- 16 that you just described as being the voice dialer.
- 17 A. It's hard to see because of the xerox, but
- 18 generally in the middle.
- 19 Q. Could you just write "voice dialer" there?
- 20 A. Okay (indicating).
- 21 Q. And do you know, did Uniden, in fact,
- 22 purchase the voice dialer from the combination of
- 23 By-Word and Voice Control Systems?
- A. When you say purchase, that's broad.

Page 54 1 0. Okay. I mean, our technology was in it. I don't 2 Α. remember what they bought from whom. 3 How did you get paid? 4 That's the part I don't remember. Yeah, I 5 don't remember. I don't know if it was a broad 6 license, a per unit license. I don't even know. We 7 could have built the hardware. I just don't 8 9 remember. Do you remember whether Uniden then 10 Okav. marketed and sold this product that's reflected on 11 the front page of Exhibit 5? 12 Yes, they did. 13 Α. Okay. Do you remember approximately when 14 0. Uniden, when this product was complete and when 15 Uniden began to offer it to the marketplace? 16 No. 17 Α. Do you remember what year? 18 0. 19 Α. No. Were you involved -- I think you said you 20 were involved in arbitrating the specifications. 21 22 What does that mean?

24 what could be delivered.

23

Uniden's expectations were in excess of

- 1 Q. So these were the front end specifications
- 2 for agreeing ahead of time what it was that the
- 3 combined By-Word/Voice Control Systems entity was
- 4 going to deliver?
- 5 A. That's correct.
- 6 Q. Did you have any involvement in reviewing
- 7 or commenting on this operating guide for the Uniden
- 8 phone which is Exhibit 5?
- 9 A. I don't remember.
- 10 Q. Did you have any involvement in testing the
- 11 Uniden phone that's shown in Exhibit 5?
- 12 A. Again, I don't -- I don't remember.
- 13 Q. Did you buy one or have one in your car?
- 14 A. No.
- Q. Do you know if anybody at Voice Control
- 16 Systems had one?
- 17 A. I don't remember.
- 18 Q. Okay. Did Voice Control Systems develop a
- 19 voice dialer for any other development manufacturer,
- 20 that is, the type of voice dialer that would be
- 21 compatible with a cell phone along the lines of
- 22 what's shown in Exhibit 5?
- A. You got to break that down into parts.
- 24 O. Okay. Well, let me start with the broad

Page 75 and, you know. 1 We're glad you're here today. 2 0. Well, I couldn't miss the cold. I needed a 3 Α. 4 change, you know. This is actually, we're having a heat wave 5 6 today. Yeah, I heard that. Tonight we're going to 7 A. get back to normal. 8 When you went to visit with Bill Opet at 9 McCaw --10 Well, at MetroCell. 11 A. At MetroCell. Pardon me. 12 Q. 13 Α. No. It's all --I got it. Was anybody in the industry at 14 Q. that time, to your knowledge, were any of the 15 cellular companies offering voice recognition as a 16 17 service? Oh, god, no. No one thought you could do 18 Α. 19 it. So this was something new that you were 20 presenting to him. Okay. 21 Even some of us didn't think we could do 22 Α.

24 Q. Okay.

23

it, especially those that had to do it.

Page 76 But I had confidence they could. Α. 1 So the concept you were selling to McCaw 2 Q. was that this would be voice recognition service 3 that would not be in the customer's handset but 4 rather be at some location --5 6 Α. Right. 7 -- that was managed by MetroCell or McCaw 0. or somebody on their behalf? 8 9 Α. Right. That would handle the voice recognition and 10 0. 11 dialing features --12 Α. Right. -- that people need to be able to --13 0. 14 Α. Accomplish it. 15 Q. -- accomplish it? 16 Α. Yes. As of that time, had Voice Control Systems 17 Q. built something that could do that or --18 I think --19 Α. -- or were you looking --20 Q. Α. I think I was a little out in front of it 21 We sure were looking for that up front 22 myself. development money. 23 I take it you made a deal somewhere along 24

Page 77 the way with MetroCell or McCaw? 1 2 Yeah. Α. 3 Ο. Tell me what that deal was. Again, I don't remember the specifics. 4 Α. 5 Okay. 0. 6 I think there was an up front number. Α. 7 we agreed to develop an intelligent peripheral was the term of art, in other words, a box that sat next 8 9 to the switch. 10 Next to the cellular service providers' 0. 11 switch? Wireless, yes. To accomplish voice 12 Α. 13 dialing. 14 Okay. And if I heard you correctly, there Q. 15 was some up front money to do --16 I think so. I sure hope. Α. 17 0. -- to do some development work? 18 Α. Yeah. . 19 And then after that, was it a license Q. 20 agreement? 21 We supplied boxes. I mean, the No. 22 agreement was, the thought was that we would supply 23 boxes. And did you, in fact, supply boxes 24 Okay.

- 1 to MetroCell?
- 2 A. We supplied a box. And then as it became
- 3 more apparent that it was going to be successful,
- 4 they felt they needed a company with more substance
- 5 to service them; they couldn't be dependent on a
- 6 very small, techy company; so we partnered with
- 7 Brite Voice Systems and the subsequent boxes were
- 8 built by Brite Voice Systems.
- 9 Q. So you supplied the first box?
- 10 A. Yeah.
- 11 O. Okay. And was that a box that actually sat
- 12 next to a real live MetroCell switch?
- 13 A. Yes.
- Q. And performed voice recognition and voice
- 15 dialing?
- 16 A. Yes.
- Q. Do you remember when you supplied that
- 18 first box?
- 19 A. No. Sometime before, you know, just before
- 20 they started offering the service; but I don't
- 21 remember the exact dates.
- Q. Okay. And then when you changed the
- 23 structure of the agreement to work with Brite Voice
- 24 Systems, did you then license the technology and

1 Brite Voice built the boxes?

- A. Yes. Well, again, technology is a broad
- 3 word. Brite had -- Brite's business was building
- 4 these intelligent peripherals. And they had looked
- 5 at speech recognition, as one of their customers
- 6 were banks and that was a place, you know, put in
- 7 your account number, enter your account number by
- 8 voice for people with rotary phones. So they really
- 9 had all that technology. And again, without
- 10 knowing, they might just have licensed from us the
- 11 application.
- 12 Q. Okay.
- 13 A. Oh, and the speech algorithms. But
- 14 technology being the broad word, if we shrink it
- down to, I would say that they licensed at least the
- 16 voice dialing application and all that that entails,
- 17 the voice dialing application technology.
- 18 Q. Okay.
- 19 A. I don't know that they -- there was some --
- 20 they used boards that we built. But they were using
- 21 those before for the banking. And that went through
- 22 another, you know, circuitous route to get to them.
- 23 And they licensed -- we had some kind of royalty
- 24 arrangement that circumvented the normal thing and

- 1 it was all rolled together.
- 2 But specifically they licensed the voice
- 3 dialing technology and they paid us a lot of money
- 4 up front for that as I recall.
- 5 0. Brite?
- 6 A. Brite did, yeah. Hundreds of thousands.
- 7 And they paid us an ongoing royalty for what
- 8 essentially became this patent. And as memory
- 9 serves me, the patent hadn't issued yet. And so I
- 10 don't remember how it was worded, but it had to be
- 11 worded very carefully to protect us in either case;
- 12 well, what if it issues, well, what if it doesn't
- 13 issue.
- 14 Q. The agreement itself?
- 15 A. Yeah. But it was clearly this technology.
- 16 I mean, we told them we had a patent application
- 17 pending and, you know, they had to put something, if
- 18 it's granted, then blah, blah, blah; if not, then,
- 19 blah, blah, blah.
- Q. Did you share with them the patent
- 21 application as your description of the technology?
- 22 A. No. I don't think we were supposed to do
- 23 that until after the thing was granted.
- Q. Based on your memory then, did the license

Page 105 Okay. Go ahead. 1 MR. ASHER: 2 She was telling me that, you THE DEPONENT: 3 know, I was going, you know, I was -- had some obligation to participate because of the 4 5 assignment agreement. And is this a copy. 6 Yeah, she sent me the assignment. I said okay, 7 let me see what I signed. I sure don't have a 8 copy of it. 9 BY MS. COLUMBIA: Okay. Did she say in this conversation on 10 Q. May 28th what sort of participation she was looking 11 for? 12 13 Α. Yes. 14 And what did she tell you about that? 0. 15 She asked me to be a consultant. Α. And did she tell you what that would 16 Q. 17 entail? 18 Generally. Α. 19 What did she say? 0. 20 You know, it would take some time to review Α. things, possibly a deposition. 21 22 Okay. 0. Well, actually, she didn't -- the 23 24 deposition was -- I asked her how much time would

- 1 this whole thing take of mine and she was saying,
- 2 well, because of this, you know (indicating), I
- 3 probably would be deposed, but that was going to
- 4 happen whether or not I was a consultant. So she
- 5 asked me if I could be a consultant for ScanSoft.
- 6 Q. Okay. And did you, in fact, agree to be a
- 7 consultant for ScanSoft in connection with the
- 8 litigation?
- 9 A. Yes.
- 10 Q. And did you reach an agreement by which
- 11 you'd be paid to be a consultant for ScanSoft?
- 12 A. Yes.
- Q. And are you currently being paid as a
- 14 consultant for ScanSoft?
- 15 A. Yes.
- 16 Q. And at what rate?
- 17 A. \$250 an hour for, you know, on-site time or
- 18 direct time, and then 40 percent discount off of
- 19 that if I had to travel.
- 20 Q. Okay. And what -- I don't want to know the
- 21 substance of what you've done as a consultant. But
- 22 what types of tasks have you been asked to do? So
- 23 don't tell me -- generically, I'm interested in the
- 24 types of tasks you've conducted as a consultant for

Page 107 ScanSoft, but not in the substance of what you've 1 2 performed in those tasks. 3 Α. I'm kind of characterizing what we did that 4 led up to the patent, much as if I --5 MR. ASHER: I think -- excuse me. 6 the extent you're going to explain the substance 7 of your discussions with the attorneys who had retained you as a consultant, that's protected 8 9 by attorney work product privilege and I'd ask you not to reveal that. I think the question 10 11 just asks more generally whether you can 12 characterize generally what --13 BY MS. COLUMBIA: 14 For example, were you asked to review the 15 family of patents that we've marked as Exhibits 1 16 through 4? 17 Α. No. 18 0. Were you asked to review the patent in 19 suit, the 966 patent? 20 Α. Yes. 21 Have you been asked, don't tell me what the Ο. 22 answer was, but have you been asked? 23 Α. Okay. 24 Have you been asked whether in your opinion Q.

Page 108 the Voice Signal Technology's voice recognition 1 2 product infringes the 966 patent? 3 MR. ASHER: Objection. I'm going to instruct you not to answer. That's privileged. 4 You're trying to find out what we said to him. 5 MS. COLUMBIA: Well, I think he can answer 6 7 that yes or no. MR. ASHER: He might be able to answer it 8 9 yes or no. But you're trying to put words in his attorney's mouth and find out -- you can go 10 through a number of scenarios of what we asked 11 12 him with yes or no questions. You're still 13 trying to find out what the attorneys had said to him. 14 15 BY MS. COLUMBIA: 16 Have you, in connection with your 17 engagement as a consultant, had any access to Voice Signal Technology's documents that describe their 18 19 technology? 20 Α. No. 21 Do you expect to be present in Boston, Massachusetts to testify as a witness in the trial 22 23 in this case? 24 I have no expectations. Α.

Page 109 So it's not part of your consulting 1 0. 2 agreement that you will appear for trial? 3 Α. No. No. Have you prepared any sort of report as a 0. 5 result of your consulting activities for ScanSoft, written report? 6 7 Α. No. You testified I think, very early on in the 0. day about a process that you went through at Voice 9 I don't think you gave a date, but it was 10 a process of getting together with a patent 11 attorney. I think you said it was Mr. Judson. 12 13 educating you a bit about the patent process and looking at the technology that had been developed at 14 15 Voice Control Systems and making some determinations 16 about what of that technology should be patented, 17 could be patented, et cetera. Understanding those 18 aren't your exact words, is that a fair 19 characterization? 20 Α. That's a generalization, yes. 21 Q. Do you remember when you initiated that process, when Voice Control Systems initiated that 22 23 process?

24

Α.

No.

Page 110 1 Do you remember what triggered it? Q. 2 Α. Yeah. It was triggered by me believing we 3 were going to get somewhere marketing to the 4 wireless folks. In other words, that there was 5 going to be a product out there that was generally 6 And knowing where we are and what we had to 7 do to get there, I wanted some way to protect it. 8 And it was difficult to protect it under 9 any other intellectual property protection. 10 reluctantly -- or we had -- my strategy and I was 11 the chief IT strategist, along with everything else. 12 Among your many hats. 0. 13 Was okay, as a last resort, let's Yeah. 14 patent it. So I remembered Judson from some other 15 time and knew that he actually had done some speech So I said well, at least we won't have to 16 17 And found out where he was and brought train him. him in. 18 19 And when you say -- I think you said it was 20 triggered by you were going to get somewhere in the 21 market with the wireless folk, is that --22 Α. Service providers. 23 Ο. The wireless service providers? 24 Uh-huh. Α.

- 1 that was attached or inside the NEC phone. You had
- 2 built a voice dialer for the Italtel phone and for
- 3 the Uniden phone.
- What were the application challenges
- 5 specific to moving, I don't want to say moving
- 6 because that's probably wrong, but to having the
- 7 voice dialer at the central switch as opposed to in
- 8 the handset, which you had done to date?
- 9 MR. ASHER: Objection.
- 10 BY MS. COLUMBIA:
- 11 O. Well, let me ask, were there challenges
- 12 associated with voice dialing application at the
- 13 central switch that were not present in the voice
- 14 dialing application in the handset or in the
- 15 cellular phone?
- 16 A. I'd express it in a different way.
- 17 Q. Okay.
- 18 A. There was more to do and more you could do
- 19 and that's the key.
- O. Okay.
- 21 A. You didn't see tens of thousands of these
- 22 NEC phones running around. And they didn't meet the
- 23 fundamental problem. They were a nice algorithm
- 24 implementation and the application was terrible.

- 1 People didn't use them. Because of the ability to
- 2 put it centrally, as opposed to having to replicate
- 3 the hardware everywhere, you were afforded a cost
- 4 savings per user that you couldn't even begin to
- 5 approach in a phone.
- 6 So we had failed at -- I mean, you know,
- 7 the thing recognizes digits, big deal. Nobody used
- 8 it. It was a pain in the rear end. The only people
- 9 who used it was somebody trying to impress somebody.
- 10 It wasn't safer because people didn't use it.
- 11 Once we got into being able to make it a
- 12 piece of the switch or of the network, you could
- 13 spend lots of money on hardware because it got
- 14 distributed across tens of thousands of customers.
- 15 So we were able to now really develop something
- 16 people could use from a cost perspective, which then
- 17 led to the challenges. Okay?
- 18 Q. Okay.
- 19 A. Things like, how did you deal -- how do you
- 20 effectively deal with noise. And I don't mean
- 21 steady state noise. I mean, somebody tooting the
- 22 horn, PJ in the back seat saying, dad, in the middle
- 23 of me trying to talk to the thing, windshield wipers
- 24 being turned on, the radio going a little too loud;

Page 120
its.
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of

1 I mean that's just one class of things.

2 Another class of things are the timeouts.

- 3 You couldn't have the -- most people in thosé days
- 4 were trying to do speech recognition with a digital
- 5 signal processor, which is an expensive class of
- 6 computer, very expensive, even more expensive in
- 7 terms of its memory system. We had to deal with, I
- 8 think it was an Intel 8088 -- which was basically a
- 9 piece, an early, very early PC chip kind of thing --
- 10 because of the cost.
- I mean, even then, phones were being given
- 12 away. People wouldn't spend any more for a
- 13 peripheral to a phone, even to save their lives,
- 14 until afterwards. I mean, it's just like today.
- 15 You go sign up for cellular service, you get a phone
- 16 for free or something like that. And these things
- 17 were coming in at \$300 retail. You know, that was
- 18 insane. So nobody -- didn't take off. It was a
- 19 failure as a commercial product. And as a speech
- 20 recognizer.
- You didn't tell people this, but that's
- 22 what it was. So with -- we could used whatever
- 23 computer, we could have used a Cray if we wanted to
- 24 at the central office because the cost was

Page 121 distributed across thousands of people. 1 So then that let us do things like 2 3 nonstatic timing. And what I mean by that is we had to learn things about how people spoke digits in a 4 digit string and build intelligence around the 5 recognizer to interface with people -- you know, 6 it's a man machine interface -- which nobody knew 7 8 about, nobody had done. We went out and finally bought a book about 9 how to interface it to -- how to interface this 10 11 intelligent peripheral to other parts, other And they had sort of Bell standards for 12 systems. 13 land lines and then we had to adapt those to the 14 wireless environment. There's timeout -- and 15 timeouts are a big one, believe it or not, for 16 regular phones. How long you can sit there and not 17 dial anything and the dial tone either stays there 18 or it goes away. 19 Well, it's like, I don't know what it is, 30 seconds. Well, you can't have an open microphone 20 for a speak recognizer for 30 seconds in a car; 21 22 sooner or later, the thing is going to think it 23 heard something, a bump in the road. And especially 24 then, when the technology was very fragile.

Page 122 1 So we had to do all that. And that's, I 2 believe that's where most of the intelligence is in 3 these things, not in the speech recognition 4 algorithm. Q. Okay. 6 But getting it back, pulling it back to, it 7 wasn't so much challenges afforded by the wireless. 8 switch base, that's true, there were. You had 9 another piece. But that was more the recognizer 10 piece that was a challenge. Because you had other 11 perturbations in the voice, in the speech; but that 12 was small compared to everything else. 13 0. The other things that hadn't been --14 Well, that would make a successful dialer. Α. 15 Q. Okay. Going back to the voice dialers that 16 were developed for NEC, Uniden, the ones that were 17 hardware and software that were either inside the 18 handset or attached to the handset. What, if you 19 recall, from the user's perspective, what was the 20 functionality, what could it do for me? I heard 21 what you said about maybe it didn't do it as well as 22 I'd like, but when you -- what could it do for me? 23 Α. Well, it varied from one to another. 24 Are you able to distinguish in your mind, Q.

Page 123 if I ask you about the NEC model, can you tell me 1 2 what its functionality was and then we'll go through 3 the others? I think it was similar to the Uniden one, 4 5 very similar to Uniden. 6 So if I have the users manual from the 7 Uniden one, it's fair to assume that its 8 functionality from a user's perspective was the same 9 or very similar to the others? 10 Α. I think that's fair. 11 Q. Okay. In terms of the functionality, that 12 is, what a user could do with it, not how well it 13 worked, but what I could do with it, is there any difference between what I'll call the handset 14 15 models, the ones that were built early on for NEC 16 and Uniden and so forth, and the central switch 17 model? Obviously, it's located in a different 18 place, but in terms of what I can expect it to do 19 for me, was there any difference? 20 Α. Yeah. 21 MR. ASHER: Objection. 22 THE DEPONENT: Oh, sorry. 23 BY MS. COLUMBIA: 24 What were the differences in functionality? 0.

- 1 recognition type intelligence, as opposed to any
- 2 kind of peripheral intelligence, mainly because of
- 3 cost, you know, the processor wouldn't support it
- 4 because we didn't -- well, we couldn't, for price
- 5 reasons, use anything more than the 8088. And the
- 6 memory systems, memory was more expensive than
- 7 processors these days and every line of code you
- 8 fought them.
- Q. Okay.
- 10 A. I mean, there was arguments. The 8088 was,
- I think it was a 16-bit bus, but the Japanese were
- 12 using 4-bit buses for their controllers. And they
- 13 thought we were absolutely insane.
- So this was just a recognizer, these early
- ones basically was just a recognizer and implemented
- 16 hardware and didn't work very well. When I say it
- 17 didn't work very well, it didn't really do the job.
- 18 You know, trying to dial by digits was painful; even
- 19 I didn't do it and I was the president of the
- 20 company. And it pained me. I hated to demonstrate
- 21 it.
- 22 O. So it was architected to receive a command
- 23 and then to receive digits, but you're saying it
- 24 didn't work very well to do that?

Page 127 1 Α. Right. 2 Because it didn't have the other 0. 3 peripheral? We didn't have enough to work with. 4 Α. Yeah. 5 0. Okay. I'm a big Thomas Edison fan because I was 6 Α. 7 born in West Orange, but it's kind of like having a light bulb that didn't light. You know, you could 8 9 call it a light bulb, but if it didn't light, what 10 good was it. And we had a voice dialer that didn't 11 dial by voice. 12 So there was speech recognition software in 13 the system? 14 Α. Yeah. 15 Q. That was set up to receive a command to 16 dial digits, correct? 17 Α. Yes. And the voice recognition software was set 18 0. up to collect those digits when you spoke them and 19 20 then to cause those digits to be dialed, correct? 21 Α. Yes. 22 And similarly, it had, it was set up to 23 receive a command to dial a key word or by memory using a two digit code, correct? 24

- 1 A. Yes.
- 2 O. And it was set up to be able to recognize
- 3 that key word or that two digit code, associate it
- 4 with a telephone number and cause the phone to dial
- 5 that number, correct?
- 6 A. Yes.
- 7 Q. Okay. And that was true of all these early
- 8 -- well, at least the Uniden system?
- 9 A. And the NEC system, as well, because it was
- 10 -- this was based on that.
- 11 Q. You've already said they were essentially
- 12 the same.
- 13 A. Yeah.
- 14 Q. So I understand that in practice, it didn't
- 15 work very well and maybe not at all; but it was --
- 16 all of the software was there to perform those
- 17 tasks, correct?
- 18 A. Yes.
- 19 Q. Okay. So looking at that, and if you can
- 20 for a moment, focusing not so much on whether it
- 21 worked well or didn't work well, tell me if there's
- 22 any other difference in, when I say functionality,
- 23 things I could do with it. So with the Uniden
- 24 system, I could dial digits by giving a command or I

Page 129 could dial a memory code and associate it with a 1 number by giving it a command or I could dial using 2 3 a key word. I think you've already told me that in the 4 5 central switch system an added feature was that I could, through speaker dependence, I could -- well, 6 7 you didn't say -- you just said it had speaker 8 dependent voice recognition. So what did that add 9 from the user's perspective; what could I do with that? 10 11 Make your own words. You could record Α. Peter Foster, instead of friend one or instead of 12 13 representing Peter Foster by memory 02. 14 0. So that's a difference in terms of the 15 options available to the user. Was there anything 16 else by move -- in the central switch version, let 17 me say it that way? Well, there was this whole human interface 18 that wasn't here. 19 20 What do you mean by that? The human factors' software that made it an 21 Α. 22 application as opposed to a digit recognizer.

- 23 Q. Okay.
- 24 A. You know --